

RMA-Template

To be completed before delivering repairs and sent to rma@funkwerk.com.

Reference / purchase order number* ¹

Address details with contact persons

Client address*:

Company name
Addition to address 1
Addition to address 2
Street, house no.
Post code / place
Contact person
Phone number
Fax number
e-mail

Delivery address²:

Company name
Addition to address 1
Addition to address 2
Street, house no.
Post code / place
Contact person
Phone number
Fax number
e-mail

Invoice address²: (regardless of whether warranty or chargeable, always indicate)

Company name
Addition to address 1
Addition to address 2
Street, house no.
Post code / place
VAT number
Contact person
Phone number
Fax number
e-mail

¹ Also to be stated in warranty cases.
² To be filled in only if the address is different from the customer.
 The fields marked with * are mandatory fields. Without this information a repair processing is not possible!

Pos.	Article description*	Article number*	Serial number*	Error description*	Required software version
e.g.	Operating device MMIS	4440.021-10001	170732888	Display stays blank	SW 04.09.05
1
2
3
4
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14
15

Please send us the completed form or an order with all required address information in advance.
 Send the defective devices to the following address:

Funkwerk Systems GmbH
Reparaturen/Service
Im Funkwerk 5
99625 Köllda
Germany

I have read the privacy policy /<https://funkwerk.com/en/privacy-policy/?noredirect=en-US>) and agree that the personal data I have provided in this form will be collected and processed for the purpose of processing this repair(s).

The fields marked with * are mandatory fields. Without this information a repair processing is not possible!